

File No. C/11/MIC-2025  
**MANIPUR INFORMATION COMMISSION**  
SECRETARIAT NORTH BLOCK, GROUND FLOOR,  
BEHIND WESTERN BLOCK,  
IMPHAL, MANIPUR.  
Phone No: 0385-2456495/ 8131822956



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**Complaint case No. 11 of 2025**

Jafri Elangbam – Complainant.

-vs-

SPIO/ Dy. Secretary (Tourism), Government of Manipur & Anr. - Respondents

**DECISION**

Dated: - 19.8.2025

Ms. Indu Oinam, SPIO/ Joint Secretary (Tourism), Government of Manipur appears in person. The Complainant is also present.

**Facts of the Case:**

Jafri Elangbam filed an RTI application dated 4.7.2025 to the SPIO/ Office of Tourism Department, Government of Manipur u/s 6 (1) of the RTI Act seeking information regarding the tender for cafeteria at Omba Ching.

**Information Sought:**

**1. Participation Details**

- Kindly inform how many bidders participated in the said tender.
- Please provide the **names of all participating firms**.

**2. Technical Evaluation**

- How many bidders were found **eligible/qualified** in the technical evaluation round?
- Please provide copies of the **supporting documents submitted by each technically qualified bidder**, in accordance with the eligibility criteria outlined in **Point No. 4 of the Tender Document**, including:
  - a. Trade License from concerned local body/municipality/corporation/registrar office, etc.
  - b. GST Registration Certificate
  - c. Current Account in the name of the firm/organization/private limited company
  - d. Registration Certificate of Establishment issued by the Registrar Office
  - e. Labour License from the competent authority
  - f. Audited Financial Statements for the last 2 financial years
- In case these documents contain **personal/confidential details**, kindly provide **redacted copies** in accordance with Section 8 of the RTI Act, 2005.

**3. Financial Evaluation**

- How many bidders qualified for the **financial bid opening**?
- If the contract has been awarded, kindly provide the **financial quotations/rates submitted by all qualified bidders**.
- Please share the **name of the L1 (lowest bidder)** and the **final awarded rate**.

Hence, the present Complaint petition.

## Proceedings:

At the outset of the hearing, the Commission briefed the Complainant about a **landmark judgment** passed by the **Hon'ble Supreme Court of India** on **12.12.2011** in *Civil Appeal Nos. 10787–10788 of 2011 (Chief Information Commissioner & Anr. vs. State of Manipur & Anr.)*.

In this judgment, the Hon'ble Court clearly distinguished between a **Complaint petition under Section 18** and a **Second Appeal petition under Section 19(3)** of the RTI Act, 2005.

It was explained that in a **complaint petition under Section 18**, the Commission has **no authority to direct the Public Information Officer (PIO) to provide information**. The Commission may only inquire into the matter and take appropriate action against the concerned PIO, if necessary.

In response, the Complainant submitted that he had filed an RTI application dated **04/07/2025**, which was duly dispatched through Speed Post (Tracking No. **EE469818166IN**) to the office of the SPIO/Deputy Secretary, Tourism Department, Government of Manipur. However, the said postal article was returned undelivered.

He also added that the failure of the SPIO to receive the RTI application and to maintain an effective and functional communication channel amounts to a violation of the Complainant's **statutory right to information** as guaranteed under the RTI Act, 2005.

In the meantime, he also submitted that he prefers to obtain the information from the Public Authority.

In the meantime, a set of information was handed over to the Complainant by the Public Authority during the hearing. She further clarified that the RTI application dated **04/07/2025**, sent by the complainant through Speed Post, never reached the table of the SPIO/ Joint Secretary (Tourism). Upon enquiry, it came to light that the said postal article was returned undelivered as the **Grade-IV staff attached to the Joint Secretary (Tourism)** had refused to accept the same on the ground that it was addressed to the **Deputy Secretary (Tourism)** and not to the **Joint Secretary (Tourism)**. Consequently, the SPIO/Joint Secretary (Tourism) remained fully unaware of the matter until the letter dated **22/07/2025** from the Manipur Information Commission reached her office on **25/07/2025**.

Since the subject matter of the RTI application is more closely connected with the **Directorate of Tourism**, the Secretariat, Tourism Department, vide its letter dated **29/07/2025**, requested the **Director (Tourism)/SPIO (Directorate of Tourism)** to prepare and furnish the requisite information/documents sought by the applicant.

She further submitted that there was no **malafide intention on the part of the Public Authority** in dealing with the RTI application. She also assured the Commission that the **required information would be furnished to the Complainant/Applicant**, if any portion of the information sought had been left out earlier.

The Complainant acknowledged the receipt of the information furnished by the Public Authority and expressed his gratitude towards the Authority. He further submitted that, since the Public Authority has assured its continued cooperation in respect of the information sought, he is satisfied with the response.

## Observation & Decision:

As the present matter arises under **Section 18 of the RTI Act, 2005**, the Commission does not have the authority to direct the Public Information Officer (PIO) to furnish information. However, since the Public Authority has voluntarily agreed to provide the information sought and the Complainant has expressed his satisfaction with the action taken by the Public Authority, no further intervention of the Commission is warranted at this stage.

The Complainant is, however, advised that in case he requires further relief, he may prefer a First Appeal under **Section 19(1) of the RTI Act, 2005** before the First Appellate Authority, Commissioner (Tourism), Government of Manipur, in accordance with law.

With the above observations, the present Complaint Case stands disposed of and closed.



Sd/-  
(K. Radhashyam Singh)  
State Chief Information Commissioner  
Manipur Information Commission.

Authenticated by: -

  
(Lisham Premananda Singh)  
Deputy Registrar (Judl. – II)  
Manipur Information Commission

Copy to: -

1. The SPIO/ Jt. Secy./ Dy. Secretary (Tourism), Government of Manipur.
2. Jafri Elangbam, Contact No. 7005613841.
3. The Joint Secretary (MIC), for uploading in the Commission's official website.

*Note: Parties may attend the hearing online and for online hearing, he/ she is requested to download the **Jitsi Meet** App for use on a mobile phone or use the link <https://meet.jit.si/MIC1> for video conference (VC) and enter the room name as **MIC1***